

# Innovation Hair & Beauty – Terms & Conditions

Last Update: 22 October 2021

## PRICES

All our prices are a guide price, we understand that sometimes you may wish to have a longer or different service which may incur an increase in prices. Your stylist will be transparent during your consultation and will give you the price if you'd like before they start.

## LATENESS

Our stylists run very busy diaries so you must try and arrive on time. All our services have set times and arriving late will limit the effectiveness and enjoyment of your experience. We will complete as much of the service as possible in the time left but you will be charged for the full booked service

## APPOINTMENT CONFIRMATION

Before your visit and technology willing you will receive an email to confirm your booking giving any important salon procedures and then a text message reminder 72 hours prior to your appointment.

## ONLINE BOOKINGS

We're delighted to be able to offer the convenience of online booking, but it is vital that the correct service is booked in as all our services are allocated different time allowances. If you have any questions or are unsure, please give us a call and talk through your booking.